Helping over 12,000 Chicagoans grow and thrive each year!
Dear CASL Friends,

We hope this letter finds you in good spirits and health! CASL has been celebrating our 40th Anniversary of service, and in the past year we have also celebrated the longtime commitments of Arthur and Elaine Wong, Raymond Spaeth II, and Esther Wong. Commitments by individuals and corporations alike mean life-changing services for clients in need. Let us share with you a brief story of one such client…

Arriving alone in Chicago, and only 18 years old at the time, Bridget Wang had no idea where she would be continuing her education. She came to CASL for assistance with choosing a college or university where she could learn English and pursue further education. After obtaining a Bachelor’s Degree in Literature and a Master’s Degree in Applied Linguistics, she decided that the United States was a place of opportunity she could call home. She knew exactly where to turn to continue her journey, and she sought out CASL’s Citizenship and Immigration Services in 2017. The program helped put her on the path to citizenship, and Bridget eventually took the Oath of Allegiance in 2018.

While working with CASL programs, staff recognized Bridget’s exceptional talent, and she was hired as one of our Adult ESL Instructors. She is teaching Citizenship classes here at CASL—where her own journey in the United States began—and is giving back to her new community tenfold. Bridget is a shining example of the way in which CASL ignites the human spirit and inspires those we serve to contribute back.

*This would not be possible without stakeholders and supporters like YOU investing in our mission!*

We live in a time of increasing change, but thanks to your amazing generosity and personal sacrifices, CASL’s mission continues to be a beacon of light guiding those in need toward a better future. Likewise, CASL’s staff, volunteers, and Boards continue the commitment to service made forty years ago, and the numbers in this annual report prove our combined impact. As a result, thousands of families and individuals are overcoming hardships and discovering true hope.

Yours In Service,

James Mark, Jr.
CASL Board of Directors Chair

Paul Luu
CASL CEO
STAFF LEADERSHIP

Paul Luu, Chief Executive Officer
Jered Pruitt, Chief Operating Officer
Pamela Perkins, Director of Administration

Eliza Chan, Manager of Community and Family Well-being
Ben Lau, Manager of Employment and Financial Empowerment
Yick Lun Mo, Manager of Senior Wellness and Independence

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Arthur Wong
Ernest Wong

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CHILDREN AND YOUTH DEVELOPMENT

This focus area impacts children through an enriching multilingual environment that provides them with the skills to succeed at school while supporting families in their efforts to transition into American culture. It consists of three programs for children 0 to 18 years old.

Infants ages 0 to 3
CASL’s parent training and support program includes developmentally focused in-home visits for parent and child and is supplemented by a special activity room that provides interactive group experiences.

Early Childhood Education
CASL’s NAEYC accredited and Gold Circle of Quality early childhood program for ages 2 to 5 provides dual-language, multicultural services in three full-day classrooms.

After School grades K to 12
CASL’s After School Program, which operates after school services for students in grades K to 12, continues to build on the educational and developmental spiral with focus on education and social emotional learning from grades K to 8, and educational, career and college planning for grades 9 to 12.

<table>
<thead>
<tr>
<th>Program</th>
<th>Children Served</th>
<th>Families Served</th>
<th>Adults Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Infants ages 0 to 3</td>
<td>167</td>
<td>133</td>
<td>232</td>
</tr>
<tr>
<td>Early Childhood ages 3 to 5</td>
<td>70</td>
<td>64</td>
<td>—</td>
</tr>
<tr>
<td>After School K to 5th Grade</td>
<td>62</td>
<td>55</td>
<td>—</td>
</tr>
<tr>
<td>After School 6th to 8th Grade</td>
<td>32</td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td>After School 9th to 12th Grade</td>
<td>46</td>
<td>—</td>
<td>—</td>
</tr>
</tbody>
</table>

100% of children ages 0 to 3 reached their developmental goals...

Children were screened and assessed by Ages and Stages Questionnaires (ASQ), and caregivers worked with CASL home visitors to reach the goals set.
85% of children ages 3 to 5 met or exceeded the standard of cognitive, social emotional, physical, language, literacy, mathematics, and science areas of development. (Teaching Strategies GOLD assessment)

85% of children K through 5th grade completed homework accurately on a daily basis. (Daily homework tracking sheets)

89% of youths 6th through 8th grade showed an increase in positive peer relations. (Survey of After School Youth Outcomes assessment)

100% of high school seniors graduated high school and enrolled in post-secondary education.
SENIOR WELLNESS AND INDEPENDENCE

This focus area impacts the mental and physical health of community seniors, encouraging them to live healthy, happy, independent and engaged lives.

Adult Day Services
This program enhances older adults’ physical, mental, and social wellbeing by engaging them in life enrichment activities within a full-day community center setting.

Senior Homecare Services
This program enables older adults to live independently in their own home through the assistance of fit seniors that provide cooking, cleaning and companionship.

Pine Tree Senior Council
Also known as Songnian Zhongxin, this council is a self-driven social and civic engagement group that empowers older adults to be active in the community, whether through group activities and hobbies, or through political advocacy.

<table>
<thead>
<tr>
<th>Program</th>
<th>Seniors Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult Day Services</td>
<td>122</td>
</tr>
<tr>
<td>Senior Homecare Service</td>
<td>740</td>
</tr>
<tr>
<td>Pine Tree Senior Council</td>
<td>411</td>
</tr>
</tbody>
</table>

92% of Homecare Service participants did not have any hospitalizations. Regular Homecare staff visits help ensure that seniors remain safe, fed, and cared for in clean, well-maintained homes.
91% of Adult Day Service participants did not have any incidents of falling. Falls and resulting injuries are the number one reason for admittance to nursing homes.

89% of Adult Day Service participants engaged in fitness and strengthening activities were able to maintain or improve their lower and upper body flexibility.

89% of Adult Day Service participants remained free of depression. The ADS center is a place where Chinese-speaking seniors can enjoy companionship, community, cultural retention, and fun activities to stimulate the mind and the body.

91% of Adult Day Service participants did not have any incidents of falling. Falls and resulting injuries are the number one reason for admittance to nursing homes.
COMMUNITY AND FAMILY WELL-BEING

This focus area impacts the stability of the community by offering foundational services that safeguard individual and family needs.

**Basic Needs and Public Services**
These direct services include: Citizenship & Immigration, ESL classes, family counseling, benefits enrollment (LIHEAP, WIC, etc), a legal clinic, health navigation, and a variety of advocacy projects.

**Wellness and Social Services**
This program helps community members lead a healthy lifestyle through education in fitness, diabetes self-management, and Alzheimer’s disease in addition to providing benefits enrollment, case management and health outreach and coordination.

**Citizenship and Immigration**
This program puts immigrants on the path to citizenship through application, education, naturalization in addition to offering English as a Second Language (ESL) classes.

**Legal Clinic**
This program engages attorneys from various law firms and government agencies to provide free legal consultation for walk-in clients on matters such as family law, real estate, landlord-tenant, immigration, housing, contracts and warranties, consumer fraud, employment, housing, probate, torts, collections, some criminal, and violations of municipal and regulatory laws.

<table>
<thead>
<tr>
<th>Program</th>
<th>Adults Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wellness and Social Services</td>
<td>2,200</td>
</tr>
<tr>
<td>Citizenship and Immigration</td>
<td>1,124</td>
</tr>
<tr>
<td>Legal Clinic</td>
<td>139</td>
</tr>
</tbody>
</table>

139 clients were advised by attorneys through the Legal Clinic. 12 clients were represented in court.
123 clients participated in health screenings...

**Hepatitis B:** Out of 31 clients, 15 tested positive and were referred to healthcare professionals for further care.

**A1C:** Out of 38 clients, 13 were found to be at risk for diabetes and were empowered to make life changes.

**Colon Cancer:** Out of 35 clients, cancer was detected in 2 clients who were then referred for further analysis and treatment.

**Mammogram:** Out of 19 clients, 4 tested positive for abnormalities and were able to address the possibility of cancer head-on.

73% of those who enrolled in health care coverage saw their primary care physicians for annual wellness check-ups.

88% of immigrants (256 total) passed the naturalization test and became U.S. Citizens thanks to CASL staff counseling them at every step of their journey.
This focus area strengthens our community as a whole by enhancing the economic power of our clients who contribute to it. When their financial needs are met, they are able to become highly productive members of society, and are able to thrive.

**Adult Employment**
This program assists in finding job opportunities for adults who have multiple barriers—particularly new immigrants with low English language proficiency.

**Culinary Training**
This program provides Western cooking instruction and vocational English as Second Language—equipping students with knowledge and skills for entry-level positions with major hotels, institutions, and restaurants.

**Senior Employment**
This program promotes effective part-time opportunities for unemployed, low-income people age 55 or older with limited employment prospects. The goal is to help participants enter or re-enter the workforce via any career.

**Housing and Financial Education**
This program helps individuals and families achieve their financial goals through coaching and education on budgeting, banking, credit, identity theft, loans, purchases, and financial planning in addition to assisting individuals and families with preliminary home-buying protocol, post-purchase protocol, foreclosure prevention and intervention, and rental counseling.

<table>
<thead>
<tr>
<th>Program</th>
<th>Adults Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult Employment</td>
<td>658</td>
</tr>
<tr>
<td>Culinary Training Program</td>
<td>34</td>
</tr>
<tr>
<td>Senior Employment</td>
<td>81</td>
</tr>
<tr>
<td>Housing and Financial Education</td>
<td>6,390</td>
</tr>
</tbody>
</table>

75% of senior jobseekers were placed in jobs through our senior employment program.
of Culinary Training Program students secured full-time jobs with benefits after completing the program. Students completed course work and counseling—outside the training kitchen—to ensure they were ready to independently take on the culinary workforce.

of jobseekers enrolled in our employment program found jobs. Follow-up counseling was available to ensure a high rate of employment retention.

110 families successfully purchased homes through CASL’s HUD-certified housing counseling program.
Revenue

Government Support $7,071,449
Contributions $653,722
Special Events $338,159
Earned Income $5,290,559*

$13,353,889

Expense

Program Services $12,465,751
Management and General $351,680
Fund Raising $539,656

$13,357,087

* Earned income includes long-term care service fees, program service fees, and other.
Government Support $7,071,449 53%
Contributions $653,722 5%
Earned Income $5,290,559 39.5%
Contributions $653,722 5%
Special Events $338,159 2.5%
Government Support $7,071,449 53%
Earned Income $5,290,559 39.5%
Management & General $351,680 3%
Fundraising $539,656 4%
Programs & Services $12,465,751 93%

## ACKNOWLEDGMENTS

July 1, 2017 — June 30, 2018

<table>
<thead>
<tr>
<th>$100,000+</th>
<th>Organizations</th>
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<tbody>
<tr>
<td>United Way of Metropolitan Chicago</td>
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<table>
<thead>
<tr>
<th>$50,000 - $99,999</th>
<th>Organizations</th>
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<tbody>
<tr>
<td>Chicago Community Trust</td>
<td>Flying Food Group, Inc.</td>
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<tr>
<td>Chinatown Parking Corporation</td>
<td>Polk Bros. Foundation</td>
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<tr>
<td>The Retirement Research Foundation</td>
<td>US Bank</td>
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</table>

<table>
<thead>
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<th>$25,000 - $49,999</th>
<th>Organizations</th>
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<tbody>
<tr>
<td>Anonymous</td>
<td>Chicago Office Technology Group</td>
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<tr>
<td>Bank of America Charitable Foundation</td>
<td>Elizabeth Morse Charitable Trust</td>
</tr>
<tr>
<td>Cathay Bank Foundation</td>
<td>Robert R. McCormick Foundation</td>
</tr>
<tr>
<td>Sue Ling Gin Foundation Trust</td>
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</table>

<table>
<thead>
<tr>
<th>Individuals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Larry A. Rosenzweig and Cynthia A. Wong</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>$10,000 - $24,999</th>
<th>Organizations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alzheimer’s Association</td>
<td>Capital One</td>
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<tr>
<td>BlueCross BlueShield of Illinois</td>
<td>Exelon Corporation/ ComEd</td>
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<tr>
<td>Canadian Imperial Bank of Commerce (CIBC)</td>
<td>Goldman Sachs &amp; Co.</td>
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<tr>
<td></td>
<td>Humana Inc.</td>
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<td>Jackson National Life Insurance Company</td>
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<td></td>
<td>Trinity Health</td>
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<table>
<thead>
<tr>
<th>Individuals</th>
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</thead>
<tbody>
<tr>
<td>Kent Dauten and Elizabeth Dauten</td>
</tr>
<tr>
<td>Margaret M. Dolan</td>
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</table>
$5,000 - $9,999

**Organizations**

ABC 7 Chicago  
Asian Human Services  
Benedictine University  
BMO Harris Bank  
Bright Promises Foundation  
The Consulate General of the Peoples Republic of China  
Country Financial  
Dr. Scholl Foundation  
Drinker Biddle & Reath LLP  
Drs. James and Mary Lo Educational Foundation  
Illinois Tool Works Inc. (ITW)  
Lakeside Bank  
Leadership Effectiveness Quotient LLC  
and Julia Tang Peters  
Metropolitan Pier and Exposition Authority  
NBC 5 Chicago  
New Management, Ltd  
Nicor Gas  
Northwestern Medicine  
Pacific Mall LLC  
PNC Bank  
site design group ltd.  
United Parcel Service (UPS)  
University of Illinois at Chicago  
Wells Fargo Bank N.A.  
Wells Fargo Foundation  
Wintrust Financial Corp.

**Indians**

Judy Hsu and Tracy Leddy  
Steve Prokup and Chaoran Jin  
Arthur and Elaine Wong  
Cary Wong and Judy Tanaka  
David and Esther Wong  
Jok and Sharon Wong

$1,000 - $4,999

**Organizations**

Anonymous  
Ariel Investments  
Asian McDonald’s Operator Association  
Burberry  
CNA  
Fifth Third Bank  
Illinois College of Optometry  
Immigration Attorneys, LLP  
JP Morgan Chase  
Love & Promise Jewelers  
Marin Community Foundation  
MillerCoors  
Northern Trust Company  
Pekin Singer Strauss Asset Management, Inc.  
Rush University Medical Center  
State Farm Mutual Automobile Insurance Company  
Trane Company  
Wong & Knowles, CPA, P.C.

**Individuals**

Tenny Ahn  
Anonymous  
Wing Kit Auyung  
Heidi Chan  
Vivian Chin  
Howard Conant  
Mr. Grant Crowley  
John Czyzycki  
Gary Eng  
Norman D. Finkel and Bonnie C. Smith-Finkel  
Bonnie Fong  
Mimi Frankel and Bud Frankel  
Craig Freedman  
Gerald Freedman  
Sharon Kam  
Mike Kennedy and Carla Kennedy  
Roddy Kwan  
Dan Leary  
Karen Li  
Paul H. Luu  
Craig Maki  
James C. Mark Jr.  
Sam Moy  
Mr. Steve Phillips  
Jered and Zachary Pruitt  
Jeffrey and Nikki Sriver  
Yeung Man Suen  
Daniel Summins and Janet Summins  
Benjamin C. and Livia L. Szeto  
Michael Tang  
Darryl Tom  
Gregory Watson  
Bernarda Wong  
Mr. Mark Yun  
Julia Zhang
ACKNOWLEDGMENTS

July 1, 2017 — June 30, 2018

Our sincerest apologies if any name has been left out or is inaccurately displayed. Please email media@CASLservice.org to make updates.

$500 - $999

Organizations
Chicago Event Management, Inc.
Chinatown Market Inc.
Chinese American Civic Council
Freedman Seating Company
James McHugh Construction Co.
kuraray
Lockton Companies LLC
Moon Palace Restaurant
PepsiCo Foundation
PH Veterinary Inc.
PwC
The Clorox Company
The Robert Thomas Bobins Foundation

Individuals
Anthony Albert
Wai-Sinn Chin
Victoria Chou
L. Warwick Coppleson
Anne Fan
Ezequiel Flores
Patricia Ho
Erik Iverson
Johnny Janott
Jennifer Koehler
Susan Kornhaber
Richard Leung
Rob Levin
Maria Lin
Diana Liu
Jamie Lutton
Henry and Cindy Moy
William Ni
John J. and Janet L. Plezbert
Frank and Debra Scumacci
Margaret Tan
Chau Truong
Shih-Fan Webster
Doug Weismantle and Yu Chen
David Whitaker
Amy and Jonathan Wishnick
Leung Chu Wong
Eric S. Wu
Oscar Zambrano
Wenjian Zhao
ACKNOWLEDGMENTS
July 1, 2017 — June 30, 2018

$100 - $499

Organizations
21st Century Institute
Allstate Information Security
Amazon Smile Foundation
Cardenas Asset Management
CBI Computers, Inc.
Evergreen Real Estate Group
Facet Engineering
Fossil
Jack Morton Worldwide
Jade Garden Apartments
Pfizer
Saint Anthony Hospital
SCOUT Marketing
Taipei Economic & Cultural Office in Chicago
The Tyson Company
University of Chicago
United Way of Greater Milwaukee

Individuals
Anonymous (x2)
Graham Atkinson
Weimin Au
Don and Nancy F. Borzak
Jacqueline Bryant
Dr. Shu Buong Chan and Dr. Yvonne Lau
Erik Butcher
Craig and Caryl Caffarelli
Ping Cai
David E. Carpenter
Eliza Chan
Pauline Chan
Peter Chan
Rowland W. Chang
Yi-Ping Chang
Jing Cheng
Swee Cheng
Wai Cheung-O’Carroll
Mark Chiang
Weilong Chiang
Mr. Yick Yeung Chiu
Choi Ngo Soon Chu
Svetlana Corr
Erica Cox
Celia Cruz
Frank John Cruz
Quanchao Deng
Joseph and Phyllis DiMaria
James Richard Dossa and Michelle K. Siu
Daniel Doyle
Selma D’Souza
Grace Duarte
Corwin K. and Luanne M. Eng
Bryan Eisenberg
Michael Evert
Rita Fong
Rich Frachey
Steve and Mary Fus
Andy Gierman
Glenn and Joan Goldwyn
Geelou Goo
Kevin Hall
Tony Hao
Christina Harmon
Lorriana Harris
Shuyi He
Arvin Ho
Geeming and David Ho
Jennifer Ho
Robert Howard and Tuya Horn Howard
Kevin Huie
Susan Huie
Christian Husbry and Xuan Zhou
Rajan Khadgi
Linda Kim
Mitchell Kim
Robin Kim
Kurt Kobylecky
Bill Kolodziej
Danae Kovac
Ms. and Mr. Miroslava M. Krug
Tony Kwan and Michael Werner
Lai Kwok
Ben Lau
K.C. Lau
Tammy Shiu Yim Lau
Yvonne Lau
Jim and Katie Law
Tuyet Le
Chuck H. Lee and Lani Chen Lee
David Lee
Michelle Tai Lee
Moses Lee
Kimberly Leung
Warren Levin
Lawrence Lifson
Milton Louie
Ms. and Mr. Angelina Li
Sau Yung Li
Jeangling Liu
Kam Liu
Philip Liu
Karen Louie
Tai-Loi Ma
Xin Yue Mai
Wai Yang Mak
Mr. Johnson Mao
Timothy Marker
Patrick McCoy
Mabel Menard
Phyllis Mitzen
Yamile Molina
Carol Moy
Howard Moy
Ms. Amy Moy-Ng
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Martin Stern
Caroline Swinney
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Shixin Tan
Monica Tang
Huy Tran
Matthew and Tammy Tran
Shu-Yi Tsai
Steve and Lilian Tsai
Michael Walsh
Catherine Wanandi
Amy Wang
Kent Wong
Elmer and Karen Washington
Yifei Wei
Larry Weisman
Shiu Wing and Mo Yin Tam
David Wong
James Wong
Philip and Mary Wong
Dr. Ruth Wong
Stephanie Wong
Yuling Wu
Fronia Wynne Sze
Dr. Cheng Tee Teng, M.D.
Gee Yee
Amy Zhu
MISSION STATEMENT

The Chinese American Service League (CASL) was established and exists as a nonprofit community-based social service agency for the purpose of strengthening the physical, economic, and mental health of people of all ages and backgrounds of the Chinese community in the greater Chicago area. This is achieved through comprehensive program activities that:

1. Lead to family economic self-sufficiency
2. Strengthen families
3. Ease the cultural transitions of individuals and families as they integrate into American society
4. Engage in advocacy to achieve positive social systemic change

VISION STATEMENT

CASL will be a critical anchor for the greater Chicago Chinese community delivering impactful programs and services that preserve and nurture the connection that current and future generations have to their Chinese culture and heritage. Supported by CASL, our community members will live prosperous and empowered lives integrating the best of Chinese and American cultures.

CORE VALUES

Person-Centered: We value the individuality of each participant and his/her right to informed self-determination

Cultural Competence: We value the importance of providing services in the language of our participants and strive to honor each participant’s root culture and heritage.

Resiliency: We believe that individuals can thrive in spite of adversity when provided with the appropriate supports.

Integration: We believe that immigrants can acquire the knowledge and skills to prosper in America while retaining their Chinese identities and culture.

Community-Based: We strive to deliver services and programs in a comfortable culturally competent community-based setting.
THANK YOU!

Chinese American Service League
華人諮詢服務團
Celebrating 40 Years of service and many generations of success.

Chinese American Service League
華人諮詢服務處

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