A Message From CASL

CASL has always been a fiscally conservative organization, ensuring the best use of the money you entrust to us by making a tremendous impact on our community. However, 2016 was a year of great adversity for Illinois’ not-for-profit community and for CASL. The lack of state budget for much of our fiscal year had a significant impact on our operations.

CASL merged our Family and Community Services Department with our Elderly Services Department to create an Elderly and Family Services Department. This move allowed us to further reduce costs while also reevaluating program outcomes and impact. We feel that the services and outcomes will be even stronger under the leadership of our senior program’s evidence-based, data-informed practices.

We also moved our Middle School Program under the leadership of our very successful High School Program. This move has provided a greater level of continuity and seamless transition of students from middle to high school. In addition, we reevaluated and shifted our focus of the Middle School Program to a social-emotional model that will better assist our new immigrant teenagers in navigating the stresses and anxieties of a new school, new culture, and new way of life coupled with the already turbulent teenage years.

Finally, with the reorganization and strengthening of our Development Program, we were better prepared to adapt to these changes. The sizable increase in revenue from our events, and refocus on individual and major donors and planned gifts, allowed us to better weather the storm. We increased the level of engagement with our corporate partners and our engagement with our volunteers.

These changes, although difficult, allowed us to improve our operations and ultimately allowed us to end the fiscal year with a financial surplus—carrying on our hard fought tradition of closing only two years in deficit over the past 38 years. It is a testament to the commitment, sacrifice and innovation of our staff and board, and the willingness of those in the community—like you—to step up during these tough times. We are so grateful for that support.

Jim Mark, Jr.  
Chair, Board of Directors

Bernie Wong, ACSW  
President & Co-Founder  
(Retired January 1, 2017)

Esther Wong, ACSW  
Executive Director & Co-Founder
A nurturing hub within the heart of Chinatown, the Chinese American Service League connects families and individuals of all backgrounds with the vital support they need to thrive and contribute to the greater Chicago community.

Mission Statement

July 1, 2015 — June 30, 2016

Board of Directors

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Brian Lee, Vice Chair
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Margaret Dolan, Secretary
Jok Wong, Chinese Secretary
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K.C. Lau, Social
Tiffany Moy, Community Service
Stephanie Chan Vo, Advisor
Gabe Wong, Communications and Marketing
Tony Xie, Social

Staff Leadership

Bernarda Wong (Retired January 1, 2017)
President & Co-Founder
Esther Wong
Executive Director & Co-Founder
Jered Pruitt
Director of Development and Communications
Pamela Perkins
Director of Administration
Monica Tang
Comptroller
Brenda Arksey
Manager, Child Education and Development
Ricky Lam
Manager, Employment and Training
Ben Lau
Manager, Housing and Financial Education
Yicklun Mo
Manager, Elderly and Family Services
Early Childhood
CASL supports children ages 0 to 5 in becoming capable, confident, and responsible individuals who succeed in school and thrive as adults. Parental engagement is a critical component of early childhood programming.

Family and Learning Resource Center: Family support for parents, grandparents, and other caretakers with children ages 0 to 5 years. The program is open to families of all ethnicities and backgrounds, and in particular helps immigrant families assimilate into American approaches of parenting and early childhood education. Parents of adopted Chinese children are encouraged to help preserve their children’s heritage.

Child Development Center: Full day multilingual, multicultural preschool for children ages 2 to 5 years old—with focus on holistic development.

89% of children ages 2 to 5 improved their listening and understanding, and they learned to regulate their own emotions and behaviors.

School Age
Immigrant families are supported in their efforts to provide their children with a firm foundation and Chinese cultural retention as they transition into American culture.

School Age Center: Full day and after school programming for children ages 5 to 12 years old. Enriching multilingual, multicultural environment equips children with the skills to succeed in school.
Youth

Middle and High School
The Youth Development Program provides a safe, supervised, and welcoming environment that supports the holistic development of youth in grades 6th through 12th—particularly Chinese immigrant and American-born Chinese teens. Middle and high school teens learn leadership skills, engage in community activities, experience a sense of belonging, and become ready to make healthy, responsible choices in their lives.

- Academic tutoring
- Life skills workshops
- Community service
- Preparation for college entry exams
- Social and emotional support
- Work experience and job training
- Leadership training
- Parental involvement
- Structured recreation

90% of middle school youth showed improvement in overcoming language and cultural barriers while also developing their leadership skills.

97% of high school youth advanced to the next grade level or graduated.

75% of high school youth gave back to their community through volunteer activities.
Older Adults

CASL is dedicated to enabling older adults to achieve healthy living and aging in place through our person-centered, culturally competent, and integrated home and community-based services.

**Adult Day Service:** Enhancing older adults’ physical, mental, and social wellbeing by engaging them in life enrichment activities and connecting them to their community.

**In-Home Service:** Enabling older adults to live independently in their own home and community with dignity and respect.

**Pine Tree Senior Council:** Empowering older adults to be actively engaged in the community to promote Chinese cultures and civic engagement.

**Title V Senior Community Service Employment Program:** Fostering and promoting effective, part-time training opportunities for unemployed, low-income people age 55 or older with limited employment prospects. Placement is in non-profit community service organizations.

**Evidence-Based Workshops:** Improving balance for seniors, managing chronic diseases (i.e. diabetes), healthy aging, caregiver training, and more.

**Community Participatory Research:** Collaborating with medical and academic research institutions that enhance services to seniors.

835 frail, homebound seniors were provided in-home care including cooking, cleaning, and socialization.
Employment and Education

Employment counseling and training provides a variety of assistance to community members of all ages—particularly new immigrants challenged with navigating their new work and social environments.

**Adult Employment Program:** Assists in finding job opportunities for adults with multiple barriers—especially new immigrants with low English language proficiency. The program also provides thorough assessment as well as job coaching and placement assistance.

72% of jobseekers were placed and retained employment for at least three months—generating over $5 million in economic impact through salaries.

**Cup of Tea:** Weekly Saturday meet-ups for learning and practicing conversational English.

**Chef Training Program:** Offering western-style cooking instruction and vocational English as Second Language, equipping students with knowledge and skills for entry-level positions with major hotels, institutions, and restaurants.

78% of chef trainees were placed in quality, permanent, full-time positions with benefits and living wages.
Housing and Financial Literacy

Housing and financial education is provided for low income and moderate income families in need of achieving financial literacy, solving housing issues, and connecting with the mainstream resources and benefits they are entitled to.

<table>
<thead>
<tr>
<th>Housing Counseling</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home buying, pre and post-purchase, foreclosure prevention and intervention, rental counseling, and more.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Financial Literacy and Coaching</th>
</tr>
</thead>
<tbody>
<tr>
<td>Savings, budgeting, banking, credit, ID theft, loans, homeownership, financial planning, and more. Working with individuals on a plan to achieve their financial goals.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Energy Assistance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low Income Home Energy Assistance Program, Summer Energy Assistance Program, Emergency Furnace, ComEd Hardship, home weatherization, and more.</td>
</tr>
</tbody>
</table>

56 families purchased homes through our pre-purchase program
Healthcare Outreach and Coordination is offered in partnership with local hospitals and organizations. Healthcare coordination helps those in need to navigate healthcare systems and gain access to available resources.

- Health insurance applications
- Primary care physician coordination: connects patients to culturally sensitive physicians and assists with follow up.
- Women’s health services: helps navigate diagnoses, treatments, and referrals for breast exams, pelvic exams, PAP tests, etc.
- Wellness maintenance workshops: to improve balance, managing diabetes, healthy aging, caregiver training, and more.
- Health screening

200 women received breast cancer screenings and mammograms

Over 1,000 clients enrolled in health insurance
Immigration Services

- Citizenship: application, education, naturalization
- Family reunification for those who wish to bring their families to the United States

95% of those who took the naturalization test, passed

Case Management

Case management services assist clients with gaining access to essential resources.

- Information and referrals
- Casework management
- Translation and interpretation
- Public benefits such as Medicaid, Supplemental Security Income, and more
- Entitlement program: Social Security applications, Social Security benefits, more
- Chinatown Pro Bono Legal Clinic held monthly on Saturdays

161 legal clinic cases handled

- 30% immigration law
- 15% family law
- 12% other
- 9% probate
- 7% fair housing
- 6% employment
- 6% property
- 5% contract
- 4% collections
- 3% victim fraud
- 3% personal injury
# Statement of Financial Position

**July 1, 2015 — June 30, 2016**

## ASSETS

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Current Assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash</td>
<td>$4,069,172</td>
<td>$4,386,099</td>
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<tr>
<td>Contract receivables</td>
<td>1,936,779</td>
<td>1,368,474</td>
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<tr>
<td>Unconditional Promises to give</td>
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<td></td>
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<tr>
<td>Unrestricted</td>
<td>45,401</td>
<td>206,845</td>
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<tr>
<td>Other Current Assets</td>
<td>126,680</td>
<td>97,132</td>
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<tr>
<td><strong>Total Current Assets</strong></td>
<td>6,178,032</td>
<td>6,058,550</td>
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<tr>
<td><strong>Fixed Assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Land</td>
<td>449,403</td>
<td>449,403</td>
</tr>
<tr>
<td>Building</td>
<td>6,732,065</td>
<td>6,732,065</td>
</tr>
<tr>
<td>Furniture, vehicles and equipment</td>
<td>212,220</td>
<td>212,220</td>
</tr>
<tr>
<td>Accumulated depreciation and amortization</td>
<td>(3,072,140)</td>
<td>(2,824,523)</td>
</tr>
<tr>
<td><strong>Net Fixed Assets</strong></td>
<td>4,321,548</td>
<td>4,569,165</td>
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<tr>
<td><strong>Other Assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash Designated for Building Replacement</td>
<td>276,070</td>
<td>240,470</td>
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<tr>
<td>Cash Reserved for IDOA Insurance Premium</td>
<td>413,872</td>
<td>411,842</td>
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<tr>
<td>Cash Reserved for In-Home Service Program</td>
<td>51,757</td>
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<tr>
<td>Cash Held for Third Party</td>
<td>18,968</td>
<td>18,916</td>
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<tr>
<td>Cash Permanently Restricted</td>
<td>21,882</td>
<td>21,860</td>
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<tr>
<td><strong>Total Other Assets</strong></td>
<td>782,549</td>
<td>693,088</td>
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<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td><strong>$11,282,129</strong></td>
<td><strong>$11,320,803</strong></td>
</tr>
</tbody>
</table>

## LIABILITIES AND NET ASSETS

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Current Liabilities</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accounts Payable</td>
<td>$85,189</td>
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<tr>
<td>Accrued Liabilities</td>
<td>975,857</td>
<td>1,046,405</td>
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<td>Current Portion of Notes Payable</td>
<td>120,709</td>
<td>95,542</td>
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<td><strong>Total Current Liabilities</strong></td>
<td>1,181,755</td>
<td>1,289,486</td>
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<tr>
<td><strong>Notes Payable, less current portion</strong></td>
<td>2,804,789</td>
<td>2,925,498</td>
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<tr>
<td><strong>Reserve for Unemployment Benefits</strong></td>
<td>373,550</td>
<td>373,550</td>
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<tr>
<td><strong>TOTAL LIABILITIES</strong></td>
<td>4,360,094</td>
<td>4,588,534</td>
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<tr>
<td><strong>Net Assets</strong></td>
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<tr>
<td>Unrestricted, Undesignated</td>
<td>6,301,866</td>
<td>6,204,278</td>
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<tr>
<td>Unrestricted, Designated for Building Replacement</td>
<td>276,070</td>
<td>240,470</td>
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<tr>
<td>Temporarily Restricted</td>
<td>322,217</td>
<td>265,061</td>
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<tr>
<td>Permanently Restricted</td>
<td>21,882</td>
<td>21,860</td>
</tr>
<tr>
<td><strong>TOTAL NET ASSETS</strong></td>
<td>6,922,035</td>
<td>6,732,269</td>
</tr>
<tr>
<td><strong>TOTAL LIABILITIES AND NET ASSETS</strong></td>
<td><strong>$11,282,129</strong></td>
<td><strong>$11,320,803</strong></td>
</tr>
</tbody>
</table>
Statement of Activities
July 1, 2015 — June 30, 2016

<table>
<thead>
<tr>
<th></th>
<th>Unrestricted</th>
<th>Temporarily Restricted</th>
<th>Permanently Restricted</th>
<th>Total</th>
<th>2015 Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government contracts</td>
<td>$ 9,692,493</td>
<td>$ 47,354</td>
<td>$ -</td>
<td>$ 9,739,847</td>
<td>$ 10,431,751</td>
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<tr>
<td>Contributions:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Individuals and Corporate</td>
<td>220,921</td>
<td>-</td>
<td>-</td>
<td>220,921</td>
<td>136,360</td>
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<tr>
<td>Foundations</td>
<td>571,792</td>
<td>177,167</td>
<td>-</td>
<td>748,959</td>
<td>697,059</td>
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<tr>
<td>United Way of Chicago</td>
<td>84,850</td>
<td>-</td>
<td>-</td>
<td>84,850</td>
<td>95,000</td>
</tr>
<tr>
<td>Special events</td>
<td>511,087</td>
<td>15,000</td>
<td>-</td>
<td>526,087</td>
<td>510,272</td>
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<tr>
<td>(net of $361,018 of related expenses)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Long-term Care Service Fees</td>
<td>1,298,755</td>
<td>-</td>
<td>-</td>
<td>1,298,755</td>
<td>1,066,825</td>
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<tr>
<td>Program service fees and other</td>
<td>470,906</td>
<td>52,500</td>
<td>22</td>
<td>523,428</td>
<td>532,043</td>
</tr>
<tr>
<td></td>
<td>$ 12,850,804</td>
<td>$ 292,021</td>
<td>$ 22</td>
<td>$ 13,142,847</td>
<td>$ 13,469,310</td>
</tr>
<tr>
<td>Net assets released from restrictions:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Satisfaction of program restrictions</td>
<td>204,121</td>
<td>(204,121)</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Expiration of time restrictions</td>
<td>31,344</td>
<td>(31,344)</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Total support</td>
<td>$ 13,086,269</td>
<td>$ 56,556</td>
<td>$ 22</td>
<td>$ 13,142,847</td>
<td>$ 13,469,310</td>
</tr>
</tbody>
</table>

EXPENSES:

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Services</td>
<td>$ 12,106,342</td>
<td>$ 12,106,342</td>
</tr>
<tr>
<td>Support Services:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Management and General</td>
<td>200,978</td>
<td>200,978</td>
</tr>
<tr>
<td>Fund Raising</td>
<td>645,761</td>
<td>645,761</td>
</tr>
<tr>
<td>Total support services</td>
<td>$ 846,739</td>
<td>$ 846,739</td>
</tr>
<tr>
<td>Total expenses</td>
<td>$ 12,953,081</td>
<td>$ 12,953,081</td>
</tr>
</tbody>
</table>

Change in net assets $ 133,188 $ 56,556 $ 22 $ 189,766 $ 290,716

Net assets at beginning of year 6,732,269 6,441,553

Net assets at end of year $ 6,922,035 $ 6,732,269
# Acknowledgments

July 1, 2015 — June 30, 2016

Our sincerest apologies if any name has been left out or is inaccurately displayed. Please contact our Donor Information Administrator to make updates 312-725-5224.

<table>
<thead>
<tr>
<th>$100,000+</th>
<th>Organizations</th>
<th>Sue Ling Gin Foundation Trust</th>
</tr>
</thead>
<tbody>
<tr>
<td>$10,000 - $24,999</td>
<td>Organizations</td>
<td>Flying Food Group, Inc. Goldman Sachs &amp; Co. Mercy Hospital &amp; Medical Center Nielsen PNC Bank Prince Charitable Trusts Richard H. Driehaus Foundation RR Donnelley Foundation</td>
</tr>
<tr>
<td></td>
<td>Individuals</td>
<td>Marilyn Fatt Vitale and David Vitale Bruce and Elizabeth White Cary Wong and Judy Tanaka</td>
</tr>
</tbody>
</table>
Acknowledgments

July 1, 2015 — June 30, 2016

$5,000 - $9,999

**Organizations**

American Fu Jian Business Association
Blue Cross Blue Shield of Illinois
BMO Harris Bank
Carol Lavin Bernick Family Foundation
Chicago Innovation Awards Foundation
Consolidated Trading LLC
Dr. Scholl Foundation
Drs. James and Mary Lo Educational Foundation
Humana Inc.

Illinois Tool Works Inc. (ITW)
J.B. and M.K. Pritzker Family Foundation
McDonald’s Corporation
Nicor Gas
Northern Trust Company
Northwest Contractors, Inc.
Pekin Singer Strauss Asset Management, Inc.
PrivateBank & Trust Co.

Rush University Medical Center
site design group ltd.
The Canning Foundation
The Retirement Research Foundation
The Robert Thomas Bobins Foundation
Wells Fargo Foundation
Wight & Company

**Individuals**

Anonymous
C.W. and Heidi Chan
Kent Dauten and Elizabeth Dauten
Margaret M. Dolan
Sharon Kam
Tracy Leddy and Judy Hsu

Arthur and Elaine Wong
Jok and Sharon Wong

$1,000 - $4,999

**Organizations**

21st Century US Sino Services
Anonymous
Ariel Investments
Chicago Event Management, Inc.
Chinatown Market Inc.
Choose Chicago
Cigna-HealthSpring
Comcast
Country Financial
Discover Financial Services
East Point Property Group, LLC
Fidelity Charitable Gift Fund

Field Foundation of Illinois
Fifth Third Bank
Flying Retail
Freedman Seating Company
Goldman, Sachs & Co. Matching Gift Program
Heidi & Chun-Wah Chan Fund
Illinois College of Optometry
Ishida-Winifred Foundation
Jewish Federation of Metropolitan Chicago
Jit Chan DDS & Associates, LLC
Lakeside Bank
Love & Promise Jewelers

Metropolitan Pier and Exposition Authority
NBC 5 Chicago
Northwestern Memorial Hospital
Pacific Mall LLC
Peoples Gas
Roosevelt University
United Parcel Service
University of Illinois at Chicago
Vanguard Charitable
Walgreens Co.
William Blair & Company Foundation
Wong & Knowles, CPA, P.C.

**Individuals**

Anonymous
Jeffrey Aronin
Jacqueline Bryant
John Bucksbaum and Jacolyn Bucksbaum
Evette M. Cardona and Mona Noriega
Gloria J. Castillo
Vivian Chin
Victoria Chou
Michael P. Chu
Peter and Catherine Chung
Michael and Elizabeth Cole
Arnold H Craine
John G. Crowley
Irene Cualoping
John Czyzyczyki
Craig J. Duchossois
Bonnie Fong
Calvin Gin
Jim Gordon
Iris Ho and Po-Zen Wong
Wellington Hsu
Christopher Huang
Margie Janus and Wayne Janus
Gregory Jones
Peggy Lim
William E. Lowry Jr.
Matt Maloney
James C. Mark Jr.
Diana Palomar
Erica Ramis

Jim Reiland
Brian Ruth
Woon-Wah Siu
William A. Spence
Jeffrey and Nikki Sriver
Yeung Suen
Khin-Tin Tran
Mabel Tung and Reynold Tung
Yaling Wang
Xiao Hong (Erikka) Wang
Philip and Mary Wong
Albert Wong and Bernarda Wong
Donna L. Yee

Our sincerest apologies if any name has been left out or is inaccurately displayed. Please contact our Donor Information Administrator to make updates 312-725-5224.
Acknowledgments
July 1, 2015 — June 30, 2016

Organizations

ADI Medical Asia Dynamics, LCC
Cathay Bank
Chicago Chinatown Special Events
Chinese American Civic Council
Clarity Partners, LLC
Consecra Housing Network
F.H. Paschen, S.N. Nielsen & Associates LLC
Holsten Real Estate Development Corporation
IBM
Illinois Institute of Technology
International Bank of Chicago
Jerald Richman & Associates
Jun Zhou Insurance Agency, Inc.
Pacific Global Bank
PepsiCo Foundation Matching Gifts Program
PJH & Associates
RX Pain Management
Sheila King Public Relations
Taipei Economic & Cultural Office in Chicago
The Consulate General of the Peoples Republic of China
YourCause, LLC Trustee for
PricewaterhouseCoopers LLP

Individuals

Michael Amiridis and Ero Amiridis
Dr. Shu Buong Chan and Dr. Yvonne Lau
Sai Kit and Helen Chan
Howard Conant
L. Warwick Coppleson
Josie Disterhoft
Norman D. Finkel and Bonnie C. Smith-Finkel
Lisa Howard
Stacey Huels and Sara Huels
Mariana Ingersoll
Kai Jiang and Xuebing Jiang
Jackie Koo
Susan Kornhaber
Kuo Lau
K.C. Lau
Maria Lin
Grace Chan McKibben
Juan Moreno
David Mosena
Karen Ng
William Ni
Jason Nuttelman
Michael Olson
Mr. and Mrs. Gary G. Price
Jered Pruitt and Zachary Pruitt
Jerald Richman
Melinda Ring
Richard Si
Darryl Tom
Edward J. Williams
Richard and Nadine Woldenberg
David and Esther Wong
Shirley Wong
Suzanna Wong
Woong Yoo and Nina Yoo

Organizations

Allstate Giving Campaign
Amazon Smile Foundation
Ardmore Associates
Bank of America United Way Campaign
Burberry
Clarity Partners Foundation
Chicago Urban League
Chinese Mutual Aid Association
Community and Economic Development Association of Cook County
Costco Wholesale
David K. Lee
DePaul University
Emergency Physicians of Infinity Healthcare at St. Francis
Four Seasons Travel & Services Inc.
Friends of Patrick D. Thompson for Alderman
John D. & Catherine T. MacArthur Foundation
Kent State University
Korean American Community Services
Mondelez International Foundation
Morningstar Inc.
Network for Good
PayPal Giving Fund
Penguin Random House
PepsiCo Foundation (formerly Quaker Oats)
Platinum Wealth Solutions
The Habitat Company
Truist
URHAI Community Service Center
Viterbo University

Our sincerest apologies if any name has been left out or is inaccurately displayed. Please contact our Donor Information Administrator to make updates 312-725-5224.
Acknowledgments
July 1, 2015 — June 30, 2016

$100 - $499

Individuals

Susan Alitto
Daniel Anello
Edward
Richard Joseph
Anonymous
Emmanuel Apostol
Lori Baas
Mary Bach
Cynthia Bajjelieh
Susan Blumberg-Kason and Tom Kason
Craig Caffarelli and Caryn Caffarelli
Ping Cai
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Delilah Chan
Grace Chan
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Hsing Chen
Xiao Chen
Jing Cheng
Elisabeth Chentis
Weilong Chiang
Mark Chiang
Kyle Chin
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